

# → Cone Health's Adoption of KATANA Safety: Enhancing Homecare Staff Safety and Quality of Care

*"The staff feel like they are not alone making home visits. They feel like they have someone else with them"*

## → Challenge:

- Dr. Michelle White, Director of Home and Transition Care at Cone Health, found through a risk assessment staff felt there was a safety risk while visiting patients in their homes and in the community.
- She realized that the safety of her homecare staff was crucial to ensuring high-quality care for their vulnerable patient population.
- She needed to find a safety solution that addressed all of her accessibility concerns.
- Dr. White wanted to reduce turnover rates and improve employee morale by providing security and confidence to perform the job safely.

## → Solution:

- Through a pilot of various devices, KATANA Safety proved to meet the needs of an audible alarm, a silent alarm and a "Walk With Me" function.
- KATANA Safety allowed her staff to feel more secure and confident on the job
- Staff found the device to be easy to use and did not require them to remember to charge a device in order to use it.
- Dr. White found that staff felt heard, appreciated, cared about and would consider working more in the evenings and nights.

## → About Cone Health

Cone Health is a not-for-profit network of healthcare providers serving multiple counties in North Carolina. Cone Health provides a variety of services ranging from emergency care, wellness, primary care to care in a patient's home. HomeCare Providers is the home care agency owned by Cone Health, specializing in keeping patients well, at home, through a variety of services.