



# LONE WORKER SAFETY CHECKLIST

**Managers of field-based teams:** Evaluate the strength of your current safety program and identify gaps in under 10 minutes.

## 1. POLICY & RISK ASSESSMENT

- We have a written lone worker safety policy that is reviewed annually.
- There is a procedure for denying or rescheduling visits deemed unsafe.
- We conduct risk assessments before each visit, considering client behavior and environmental factors.

## 2. TRAINING & FIELD READINESS

- All field staff receive safety training during onboarding.
- We provide annual refresher training on de-escalation, situational awareness, and emergency response.
- Training is tailored to the specific risks workers face in the field.

## 3. TECHNOLOGY & TOOLS

- Staff are equipped with a mobile app or device to signal emergencies in real time.
- We have a system for check-ins/check-outs that triggers follow-up if missed.
- There is 24/7 coverage so workers can reach someone during night or weekend visits.

## 4. RESPONSE & SUPPORT

- Reporting is easy to do (online, mobile, or anonymous) and regularly encouraged.
- Managers are trained on how to handle incidents and communicate with emergency services.
- We make policy updates or procedural changes after incidents when necessary.

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- 10–12 points: Your safety protocols are well-established and proactive.
  - 6–9 points: You have a solid foundation, but there are key gaps to address.
  - 0–5 points: High risk. Now is the time to make lone worker safety a priority.

**Want to improve your score?**

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